

DECISION NOTICE

Decision author and proposer: Lisa Lees/ Neil Evans

Subject/ Title:
Permission to award contracts for Resident and Victim Perceptions of Policing and Community Safety

Type of decision:			
Deputy Mayor's decision	X	Chief Officer's decision	

In all cases this will need to be approved by the Director Police, Crime, Criminal Justice and Fire.

<p>The decision is that:</p> <p>Following a compliant procurement process a provider has been identified for each of the 3 lots as outlined below:</p> <p>Lot 1 – Policing and Community Safety survey - DJS Research Ltd</p> <p>£200,000 per annum envelope</p> <p>Tender price: £190,000 per annum Contract length: 3 years (option to extend for 1 year plus 1 year) Total: £950,000 over five years</p> <p>Lot 2 – Victim survey - DJS Research Ltd (including the development and testing of several different approaches to tracking and assessing the experiences and perceptions of victims).</p> <p>£200,000 - £240,000 per annum envelope to be made available to cover the development of a product range and ongoing fieldwork.</p> <p>Tender price: £211,000 year 1 and £215,000 is each of the subsequent years. Contract length: 1 year for development, testing, fieldwork and reporting, 2 years for ongoing fieldwork and reporting with the option to extend for a further 1 year plus 1 year.</p> <p>Total: £1,071,000 over five years</p> <p>Lot 3 – Bespoke Analysis – DJS Research Ltd</p>

(to provide a number of research days/ to undertake in-depth analysis using data from the policing and community safety and victim surveys).

£50,000 per annum envelope

Tender Price: £44,800

Contract length: 3 years (option to extend for 1 year plus 1 year)

Total - £224,000 over five years

The reasons for the decision are:

The contract to provide the Policing and Community Safety Survey commenced on 1st February 2019 and is currently in the plus one-year extension, that runs to the end of April 2023.

It is not possible to extend the existing contract further and it was agreed that the survey will be re-commissioned, informed by a stakeholder engagement process, with a view to the new contract starting to allow an overlap between the current and new provider for the Policing and Community Safety survey, to prevent a discontinuity in the survey.

The contract to undertake the Victim Survey with the same provider ended in March 2022.

An extensive stakeholder consultation process, overseen by a multi-agency survey management group, was completed in September 2022 and reported to the Deputy Mayor. The engagement process took place over the July, August and early September 2022 with organisations as below:

- GMCA:
 - Extended Leadership network
 - Police, Fire and Crime team
 - Comms (GMS)
 - Research team
 - Older People
 - Fire
 - Strategy Team (linked to devolution trailblazer work)
- TfGM
- District Community Safety Managers and data staff
- MOPAC
- GMP
- Victim Resilience Forum

The purpose of the engagement process:

- Determine what other survey work is being undertaken or is planned to be undertaken that may relate to policing and community safety or victim satisfaction
- Identify any gaps and duplication in the current survey approach
- Identify opportunities for sharing survey results and benchmarking with other regions.

The engagement process informed the decision to commission three 'lots' and the rationale for this decision is set out in the attached decision notice which was approved in October 2022.



GM Deputy Mayor
DN re-comm residen

The advertisement for the three lots was placed on The Chest on the 27th October 2022, closing on the 23rd November 2022.

3 bids were received for each 'lot' and following evaluation, DJS Research Ltd scored highest for each lot (applied for all three).

This decision will contribute to priorities of the Greater Manchester strategy in the following ways:

Resident insights relating to how safe GM residents feel and the reasons, together with victim experiences of services is critical to ensuring services and interventions are effective.

Procurement comments:

This appointment has been subject to a competitive procurement exercise which was undertaken using a closed list of 30 + pre-qualified bidders, using the Crown Commercial Service's 'Research and Insights' Dynamic Purchasing System (RM6126).

This procurement route is compliant with the Public Contracts Regulations (2015) and the GMCA's Contract Procurement Rules. The procurement exercise has been supported by the relevant Senior Procurement Business Partner within the Commercial Services function. The bids for each lot were evaluated by a panel of appropriate stakeholders.

Financial comments:

The funding for these contracts will be met from the Community Safety fund with the additional cost, estimated at a maximum of £310,000 per annum,

met from the Deputy Mayors Investment Fund, which is available on a recurrent basis.

The Victim's budget will also make a contribution of £20,000 per annum to accommodate GMP statutory reporting requirements.

Legal comments:

Following a compliant procurement process, legal contracts for the provision of services will be established accompanied by a robust contract monitoring process and annual reviews.

Risk Assessment:

Failure to understand the effectiveness of interventions risks not being able to judge the impact of the police and crime plan.

Is safeguarding of children relevant and has this been considered:

All contractors will be expected to have relevant safeguarding policies and procedures in place.

Is safeguarding of vulnerable adults relevant and has this been considered:

All contractors will be expected to have relevant safeguarding policies and procedures in place.

Agreed by Director – Police, Crime, Criminal Justice and Fire



Signed...

Date...10th January 2023.....

Agreed by GMCA Treasurer



Signed

Date 11/01/2023

Agreed by Deputy Mayor

Only required for a Deputy Mayor Decision on amounts of £50,000+

Signed: ... 

Date: ...13th January 2023.....

Contact Officer: